



## Communications Solutions Group Product Bulletin

### **Title: Open Text FirstClass Mobile for iPhone 10.2 Release Announcement**

**Bulletin Number: 219**

**Version: 1.0**

**Date: December 10, 2009**

#### **Audience**

This Product Bulletin is intended for distribution to the Communications Solution Group's installed base administrators, Customer Support Center team, Business Development Center team, Account Managers, and Channel Partners.

#### **Description**

This is an announcement of the general availability (GA) of the FirstClass Mobile Client 10.2, for iPhone™ and iPod® touch users. The built in supported languages are **US English, CA English, UK English, Swedish, Danish, Norwegian, Finnish, French, German, Italian, Spanish, Dutch and Japanese.**

#### **System Requirements**

- FirstClass Server 9.1 SP1 or later
- FirstClass Synchronization Services 9.1 Build 10 or later

# FIRSTCLASS<sup>®</sup>

## **Availability**

FirstClass Mobile for iPhone 10.2 is available now for immediate download from the Apple App Store. Either visit the Apple web site at [www.apple.com/iphone/appstore](http://www.apple.com/iphone/appstore) and download the application into iTunes, or tap the App Store icon on your device to download it directly.

## **FirstClass Mobile**

With FirstClass Mobile, iPhone and iPod touch users can take FirstClass with them on the road and have all of the power of FirstClass in the palm of their hands - delivering a true “anytime, anywhere” mobile collaboration experience.

Use your iPhone to access:

- Mail
- Conferences
- FirstClass Documents & Stored Files
- Calendars & Contacts (via built-in support for ActiveSync<sup>®</sup>)
- Bookmarks
- Voicemail

## **New Product Features**

The new features and fixes (since FirstClass Mobile 10.1) are listed below:

- FirstClass Instant Messaging
- MS Office and iWork document viewing
- Quick Filter in mailbox and conferences
- Save viewed image files to the Photo Library
- Performance improvements



## **Contact Information**

### **Sales**

To purchase a FirstClass product or user licenses, please contact our Sales Department or your local FirstClass reseller.

#### **North America and South America**

email: [sales@firstclass.com](mailto:sales@firstclass.com)

phone: 888.808.0388

#### **Nordic and Baltic Regions**

email: [sales@opentext.se](mailto:sales@opentext.se)

phone: +46.18.68.1600

#### **UK, Europe, Middle East, Africa, Australia, and Asia**

email: [international@firstclass.com](mailto:international@firstclass.com)

phone: +44.1494.679700

### **Sales Support**

To renew or purchase your M&S contract, contact your regional Sales Support center.

#### **North America**

For Canada, Southwestern US (AK, AZ, CA, CO, NM, OR, TX, WA), Mexico, South America, Japan

email: [cyack@opentext.com](mailto:cyack@opentext.com)

phone: 905.762.6472

For the rest of North America

email: [debra@firstclass.com](mailto:debra@firstclass.com)

phone: 905.762.6347 or 888.588.3444 ext 5

**Nordic and Baltic Regions**

email: [sales@opentext.se](mailto:sales@opentext.se)

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**UK, Europe, Middle East, Africa, South America, Australia, and Asia**

Contact your local FirstClass reseller

or

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**Customer Support**

Site administrators should contact their regional customer support center, if technical assistance is required.

**North America**

email: [support@firstclass.com](mailto:support@firstclass.com)

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email: [support@opentext.se](mailto:support@opentext.se)

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