



Communications Solutions Group Product Bulletin

Title: Open Text FirstClass Mobile for iPhone 10.2.1 Release Announcement

Bulletin Number: 222

Version: 1.0

Date: February 8, 2010

Audience

This Product Bulletin is intended for distribution to the Communications Solution Group's installed base administrators, Customer Support Center team, Business Development Center team, Account Managers, and Channel Partners.

Description

This is an announcement of the general availability (GA) of the FirstClass Mobile Client 10.2.1, for iPhone™ and iPod® touch users. The built in supported languages are **US English, CA English, UK English, Swedish, Danish, Norwegian, Finnish, French, German, Italian, Spanish, Dutch and Japanese.**

System Requirements

- FirstClass Server 9.1 SP1 or later
- FirstClass Synchronization Services 9.1 Build 10 or later

FIRSTCLASS[®]

Availability

FirstClass Mobile for iPhone 10.2.1 is available now for immediate download from the Apple App Store. Either visit the Apple web site at www.apple.com/iphone/appstore and download the application into iTunes, or tap the App Store icon on your device to download it directly.

FirstClass Mobile

With FirstClass Mobile, iPhone and iPod touch users can take FirstClass with them on the road and have all of the power of FirstClass in the palm of their hands - delivering a true “anytime, anywhere” mobile collaboration experience.

Use your iPhone to access:

- Mail
- Conferences
- FirstClass Documents & Stored Files
- Calendars & Contacts (via built-in support for ActiveSync[®])
- Bookmarks
- Voicemail

New Product Features

The new features and fixes (since FirstClass Mobile 10.2) are listed below:

- Moving items in the mailbox no longer results in a crash.

FIRSTCLASS[®]

Contact Information

Sales

To purchase a FirstClass product or user licenses, please contact our Sales Department or your local FirstClass reseller.

North America and South America

email: sales@firstclass.com

phone: 888.808.0388

Nordic and Baltic Regions

email: sales@opentext.se

phone: +46.18.68.1600

UK, Europe, Middle East, Africa, Australia, and Asia

email: sales@firstclass.com

phone: +44.1189.848000

Sales Support

To renew or purchase your M&S contract, contact your regional Sales Support center.

North America

For Canada, Southwestern US (AK, AZ, CA, CO, NM, OR, TX, WA), Mexico, South America, Japan

email: cyack@opentext.com

phone: 905.762.6472

For the rest of North America

email: debra@firstclass.com

phone: 905.762.6347 or 888.588.3444 ext 5

FIRSTCLASS[®]

Nordic and Baltic Regions

email: sales@opentext.se

phone: +46.(0)18.68.1600

UK, Europe, Middle East, Africa, South America, Australia, and Asia

Contact your local FirstClass reseller

or

email: intl_fcmaintenance@opentext.com

phone: +353.61.467424

Customer Support

Site administrators should contact their regional customer support center, if technical assistance is required.

North America

email: support@firstclass.com

Nordic and Baltic Regions

email: support@opentext.se

United Kingdom

email: intl_fcsupport@opentext.com

phone: +0800.9.808.808

Europe, Middle East, Africa, South America, Australia, and Asia

email: intl_fcsupport@opentext.com

phone: +44.1189.848484

FirstClass, Open Text and the associated logos used herein are trademarks of Open Text Corporation and/or its subsidiary used under license.

All other trademarks are the property of their respective owners.