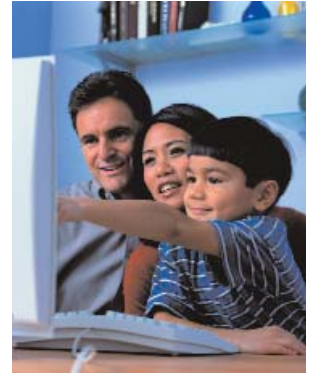# FIRSTCLASS®

FOCUS ON LEARNING, NOT JUST LEARNING TECHNOLOGY
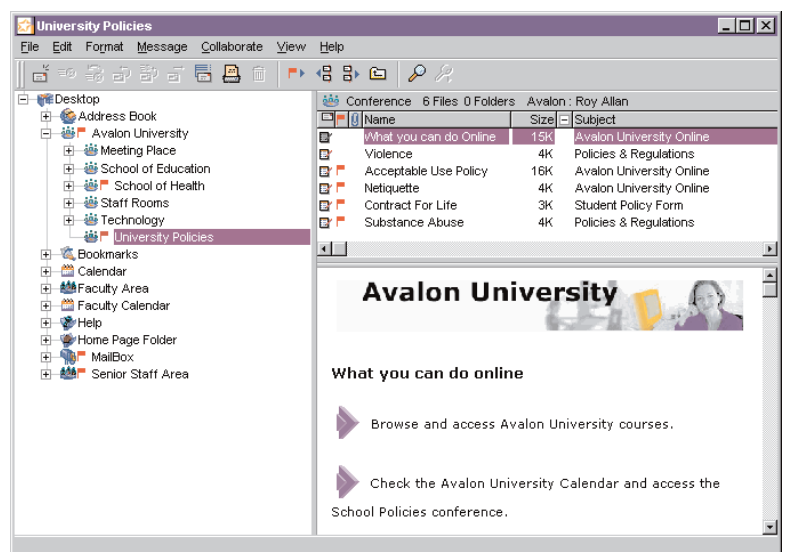
STUDENTS, TEACHERS, SUPPORT PERSONNEL, PARENTS...

all play a critical role in developing and enriching the learning community. Each of these member's communication needs are unique as they have different requirements and preferences. With this in mind, we have developed a Communications Platform that combines the award-winning features of FirstClass® Collaborative Groupware and Unified Communications solutions. This platform helps educators and the community raise learning standards. FirstClass also enables educational institutions to improve overall communications and the collaborative process among educators, students and the community. Our priority is to provide educational organisations with a communications platform that not only boasts a lower total cost of ownership, but also provides superior performance in a reliable and scalable solution. We ensure the utmost in security via a robust message store and access control system through a fully encrypted connection.

We recognise the distinct needs of educational institutions and their members. Furthermore, we understand the need to implement a technology that stays within your budget but enables you to excel and not be restricted by traditional communication barriers. No longer does the learning process stop at the classroom door. With FirstClass, learning extends beyond the classroom and involves the community by providing the necessary tools so that educators can create an open and enriched classroom experience, ensuring that all students receive the same level of interaction and access to resources. Through enhanced communication and collaboration, students have access to the resources that enable them to achieve higher results on local and national assessments.

FirstClass is a software solution which works across multiple operating systems and enables educational institutions to enhance collaboration and streamline communications within and outside of the classroom. FirstClass has been effectively addressing the evolving requirements of the global education market since 1989.

How? At the foundation of the FirstClass Communications Platform is our Collaborative Groupware technology, which features email, conferences (collaborative work spaces), directories, and individual and group calendaring capabilities. It enables educators to enhance the learning environment by fostering team building, public discussion areas and shared workspaces. In addition, FirstClass provides information management tools and web publishing capabilities.

FirstClass Desktop (Explore view) featuring a user's Desktop, Mailbox and an opened Document; simultaneous 3-pane window

FirstClass Benefits for Schools, Colleges and Higher Education

Accessibility
- Students and teachers can securely access their FirstClass desktop from any device available to them throughout the day
- Provide an online workspace for educators to build curriculum, problem solve, share best practices,expertise and resources
- Enrich the traditional classroom experience by facilitating student participation through online conferences and student-centred learning environments
- Improve communications with parents by providing online information on homework, assignments, tests, report cards, curriculum and school services

Flexibility
- Create secure forums for discussions, chats, and calendar events for students, parents, teachers and administrators
- Enable teachers and administrators to implement communication and collaboration tools to promote discussion, information management and accountability
- Create custom applications and integrate with existing ones
- Enable anytime, anywhere accessibility to user information and messages via a unified mailbox

Ease of Use
- Easy-to-navigate user interface reduces the learning curve and encourages usage
- Minimal training requirements save time and money
- Users can create and publish content independently or as a team
- Feature-rich and works across multiple operating systems

Lower Total Cost of Ownership
- Significantly reduce training and support costs
- Access through internet-connected devices means savings on telephones, fax machines and computers
- Lower administrative costs per user through proven reliability and scalability, even as your system grows in size and scope
- Minimal hardware and personnel requirements decrease capital and operating expenditures

FIRSTCLASS SYSTEM REQUIREMENTS

Server

Windows NT, Windows 2000
- Pentium class processor
- 8MB available RAM, plus 100k/concurrent session
- 50MB available disk space, plus additional storage for mail and user data

Macintosh OS 7.1 and later
- PowerPC class processor
- 16MB available RAM, plus 100k/concurrent session
- 50MB available disk space, plus additional storage for mail and user data

Client

Windows 95 and later, Windows NT, Windows 2000, Windows XP
- 80486 class processor or better (Pentium for Windows ME/2000/XP)
- 10MB available disk space

Macintosh OS 8.5 and later, Mac OS X
- PowerPC
- 10MB available RAM
- 10MB available disk space